



Service Catalogue Ver.3.3

Patients are Family

Enrich Life Inspired by Service & Quality...



Enrich Life Inspired by Service & Quality....

In participation with

External Quality Assurance Services

www.lab-e.my

FOR CLINICIAN REFERENCE USE ONLY



Vision:

To build recognition through good service and quality based orientation

Mision:

To cater for better service efficiency and quality lab test results.

Test performed are closely monitored by participating internal & external quality control programme



Security Access



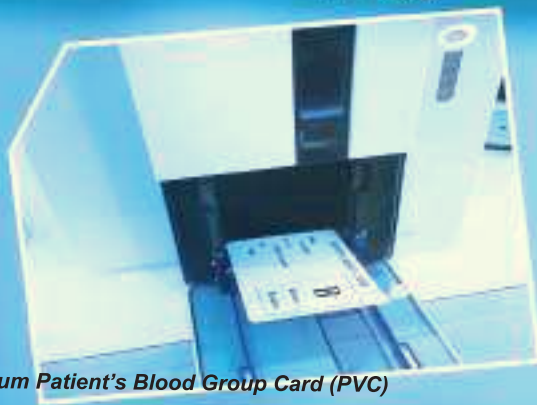
High Level Disinfection Control



Advanced Labelling System



Highlighted Reference Value in Colour



Premium Patient's Blood Group Card (PVC)

“The true laboratory is the wind,
where behind illusions
we uncover the law of truth

Without laboratories,
men of science are soldier
without arms”

-Louis Pasteur-








Operation Hour :

Normal working days : 8.30am - 8pm
(Mon - Fri)

Saturday - Sunday : 8.30am - 3pm

General Specimen Collection Tubes

Type	Description
 Plain <i>(Gold Cap)</i>	<p>For serum determinations in chemistry as well as routine diagnostic testing of serum for infectious disease.</p> <p>Tube inversions ensure mixing of clot activator with blood.</p>
 EDTA <i>(Lavender Cap)</i>	<p>K₂EDTA for whole blood hematology determinations as well as routine immunohematology testing.</p> <p>Tube inversions ensure mixing of anticoagulant (EDTA) with blood to prevent clotting.</p>
 Fluoride <i>(Gray Cap)</i>	<p>For glucose determinations.</p> <p>Oxalate and EDTA anticoagulants will give plasma samples.</p> <p>Sodium fluoride is the antiglycolytic agent.</p> <p>Tube inversions ensure proper mixing of additive with blood.</p>
 Coagulation Test Tube <i>(Blue cap)</i>	<p>According to the NCCLS guidelines, the proportion of blood to anticoagulant should be a ratio of 9:1.</p> <p>Sodium citrate is the only acceptable anticoagulant for coagulation studies.</p> <div style="display: flex; align-items: center; margin-top: 10px;">  Kindly to adhere this guideline to fill up blood </div>

NEW E50 SERIES

LAB 

Clinician Reference Laboratory 

NEW!

	E50	E50A	E50A+	E50C
Full Blood Picture				
Hb	✓	✓	✓	✓
RBC Indices	✓	✓	✓	✓
Platelet	✓	✓	✓	✓
WBC & 5 Parts Diff	✓	✓	✓	✓
Lipids Profile				
Total Cholesterol	✓	✓	✓	✓
Triglycerides	✓	✓	✓	✓
HDL-Cholesterol	✓	✓	✓	✓
LDL-Cholesterol	✓	✓	✓	✓
Total / HDL-Cho Ratio	✓	✓	✓	✓
Liver Function Test				
Bilirubin, Total	✓	✓	✓	✓
Total Protein	✓	✓	✓	✓
Albumin	✓	✓	✓	✓
Globulin	✓	✓	✓	✓
A/G Ratio	✓	✓	✓	✓
Alkaline Phosphatase	✓	✓	✓	✓
AST (SGOT)	✓	✓	✓	✓
ALT (SGPT)	✓	✓	✓	✓
Gamma GT	✓	✓	✓	✓
Renal Function Test				
Sodium	✓	✓	✓	✓
Potassium	✓	✓	✓	✓
Chloride	✓	✓	✓	✓
Urea	✓	✓	✓	✓
Creatinine	✓	✓	✓	✓
Uric Acid	✓	✓	✓	✓
Calcium	✓	✓	✓	✓
Phosphorus	✓	✓	✓	✓
e. Glomerular Filtration Rate	✓	✓	✓	✓
Diabetes				
Blood Glucose	✓	✓	✓	✓
Urinalysis				
Urine Chemistry	✓	✓	✓	✓
Others				
HbA1c		✓	✓	
Urine MicroAlb/Creat Ratio			✓	
CRP ultra sensitive				✓



Specimen Requirement

- 3ml Plain Blood
- 2ml EDTA Blood
- 1ml Fluoride Blood
- 10ml Urine

 **SAME DAY RESULT**

** Usual Tag ons to packages still apply

** TAT might be affected with certain tag ons

Less
is more



OUR FOOTSTEPS

Good Day! Thank You for being a client of Lab E Express...

Established since November 2015, this medical laboratory was being setup with passion and desire to cater for better service efficiency and quality lab test results.

Besides, we are proud to have successfully completed an EQA programme since 2021 to improve on our diagnostic reliability, accuracy and standards. It is important for us to validate our performance in sustaining future accreditation purposes and in providing a better service for our valuable customers. RIQAS is a UKAS accredited Proficiency Testing provider, No 0010, and is accredited to ISO/IEC 17043:2010 'Conformity Assessment - General Requirements for Proficiency Testing'.

We will be happier to serve you in a better way in the sense of continuous improvement; therefore we would appreciate your feedback in relation to our services.

We are looking forward into a long term and fruitful business relationship with you.

The Management of Lab E Express Sdn Bhd

Enrich Life Inspired By Service Quality

GENERAL SPECIMEN COLLECTION GUIDELINES

Instructions for specimen collection and preparation including specific specimen type and volume requirements for a particular test or profile test can be found in this content of service catalogue or by calling our lab office for further inquiry.

The quality of test result depends upon proper collection, preparation, transport of the specimen, as well as how soon it reaches the laboratory.

Specimen Labelling

Lab E adheres to established guidelines for proper identification of patient specimens. Each specimen must be properly labelled with the same patient information present on the accompanying request form. The referring clinics will be notified when a name discrepancy is identified, and this may result in test cancellation. **All specimen labels must have both the patient's first and last name as well as a second identifier such as the patient's identity card number or birth date.**

All accompanying request form must indicate sample collection date & time, clinic stamp, Dr's name stamp and Dr's signature.

Unlabelled, mislabelled, and under-labelled (only 1-identifier) samples may be rejected. To ensure patient safety, use at least two patient identifiers on every specimen.

Supplies

Supplies associated with the collection, transportation and result reporting for specimens assayed by Lab E are provided at no charge. A comprehensive supply order form is available for convenience. Supplies may be requested by faxing the order form directly to Lab E or by calling Lab E office, alternatively you may pass the supplies request form to our courier despatch during their routine to your clinic.

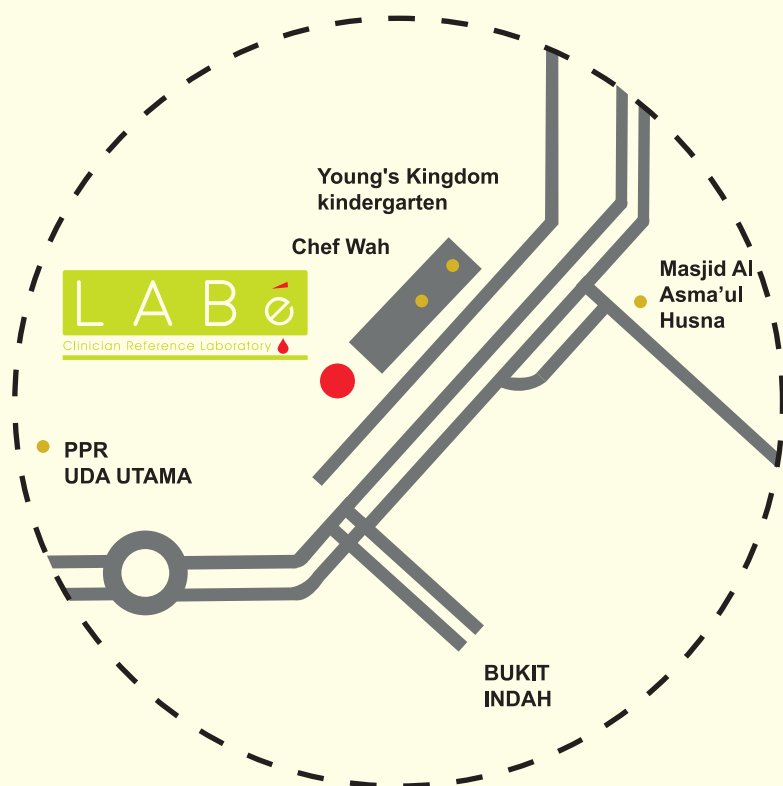
Courier Service

Lab E has a courier delivery system in place for established clients within our geographic service area. Clients may call our Lab E office to schedule a routine or STAT pick-up from their facility. Before specimens are bagged for pickup, they should be checked to be sure that all laboratory request forms are completely filled up, specimen tubes and containers are being properly labelled and that each specimen is tightly sealed and properly packaged for safe delivery.



Lab E's Vision is to build recognition through good service and quality based orientation.

We do not compromise on putting our effort to provide cost effective with good quality yet accurate results.



Lab E Express Sdn Bhd



www.lab-e.my

(1156548-M)

Lab E Express Sdn Bhd

Address: 76, Jalan Uda Utama 4/2,
Bandar Uda Utama,
81200 Johor Bahru, Johor.

Tel: 07-2328 590

Fax: 07-2328 591

H/P: 019-7788 564

Email : info@lab-e.my

Website : www.lab-e.my