Service Catalogue Ver.3.2

Patients are Family

Enrich Life Inspired by Service & Quality...

LABé
Clinician Reference Laboratory

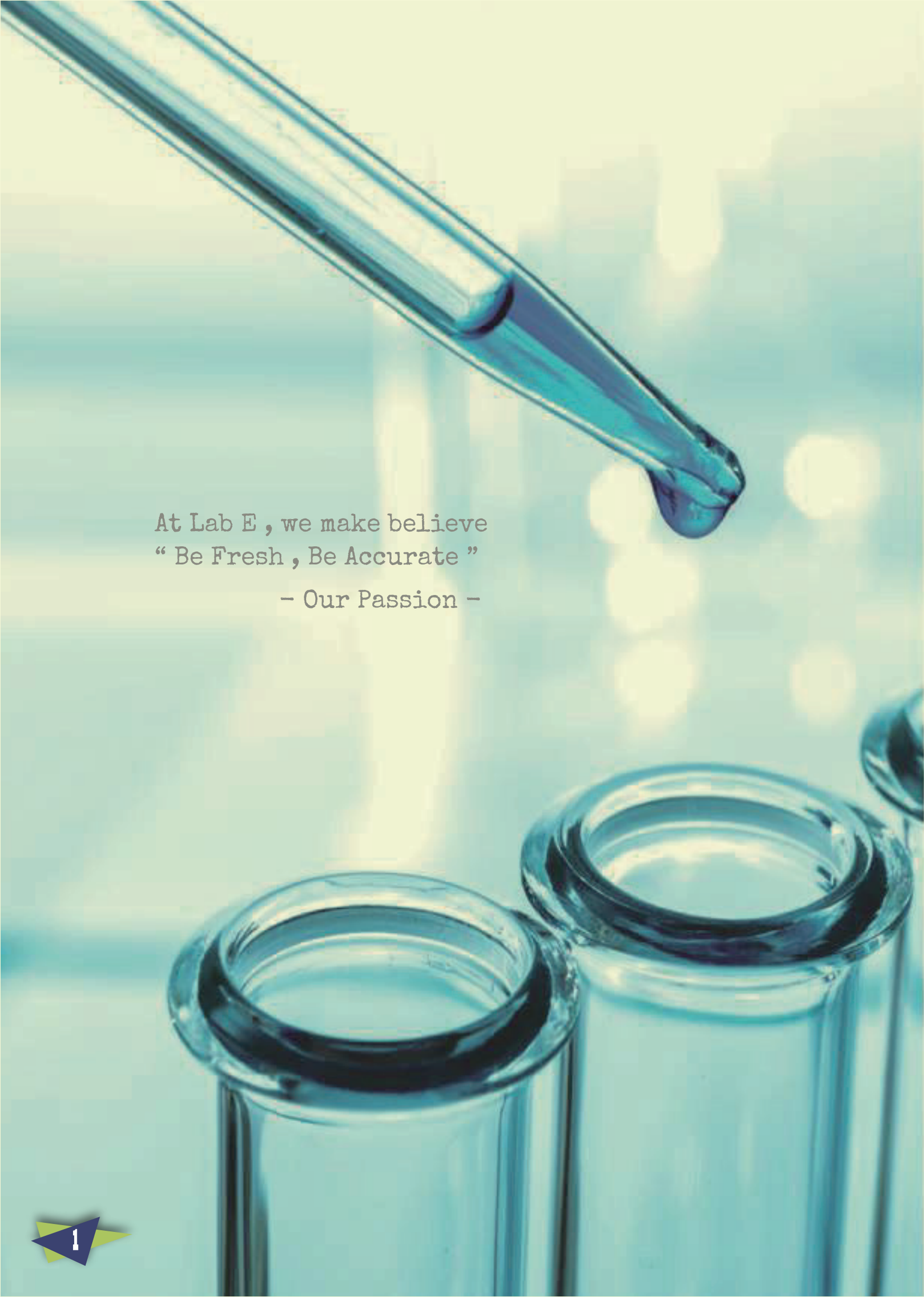
Enrich Life Inspired by Service & Quality....

In participation with

External Quality Assurance Services

www.lab-e.com.my

FOR CLINICIAN REFERENCE USE ONLY


At Lab E , we make believe
“ Be Fresh , Be Accurate ”
- Our Passion -

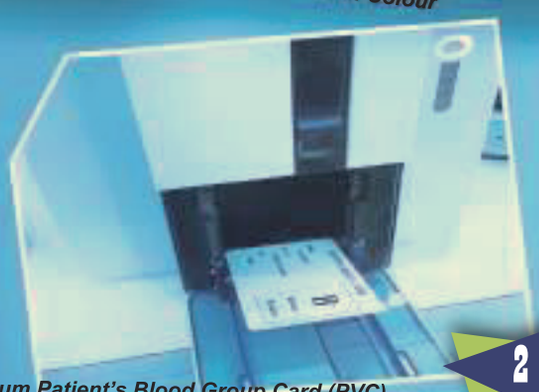
We act fast
with test performed
are closely monitored,
quality controlled
as well as clearly reported

Security Access

High Level Disinfection Control

Advanced Labelling System

Highlighted Reference Value in Colour


Premium Patient's Blood Group Card (PVC)

We are positioned with
ourselves as a “Clinician
Reference Laboratory”,
we only accept test specimens
referred from clinicians.

– Ours policy –

Every Valuable evidence
may develop
investigative leads.

Operation Hour :

Monday - Friday : 9am - 6pm

Saturday - Sunday : 9am - 1pm

A2 POSTER OF GENERAL SCREENING BLOOD & URINE TEST

* Please call Lab-e to request the poster from our marketing team.

GENERAL BLOOD & URINE SCREENING TEST

	E60	E100	E12GX	E18GX	EX5	EX8
Full Blood Picture						
Hb	√	√	√	√	√	√
RBC Indices	√	√	√	√	√	√
Platelet	√	√	√	√	√	√
WBC & 5 Parts Diff	√	√	√	√	√	√
ESR	√	√	√	√	√	√
PBF Comment	√	√	√	√	√	√
Lipids Profile						
Total Cholesterol	√	√	√	√	√	√
Triglycerides	√	√	√	√	√	√
HDL-Cholesterol	√	√	√	√	√	√
LDL-Cholesterol	√	√	√	√	√	√
Total / HDL-Cho Ratio	√	√	√	√	√	√
Liver Function Test						
Bilirubin, Total	√	√	√	√	√	√
Total Protein	√	√	√	√	√	√
Albumin	√	√	√	√	√	√
Globulin	√	√	√	√	√	√
A/G Ratio	√	√	√	√	√	√
Alkaline Phosphatase	√	√	√	√	√	√
AST (SGOT)	√	√	√	√	√	√
ALT (SGPT)	√	√	√	√	√	√
Gamma GT	√	√	√	√	√	√
Renal Function Test						
Sodium	√	√	√	√	√	√
Potassium	√	√	√	√	√	√
Chloride	√	√	√	√	√	√
Urea	√	√	√	√	√	√
Creatinine	√	√	√	√	√	√
Uric Acid	√	√	√	√	√	√
Calcium	√	√	√	√	√	√
Phosphorus	√	√	√	√	√	√
e. Glomerular Filtration Rate	√	√	√	√	√	√
Diabetes						
Blood Glucose	√	√	√	√	√	√
Urinalysis						
Urine FEME	√	√	√	√	√	√
Iron Status						
Serum Iron			√	√		
Others						
ABO & Rh Grouping			√	√	*	*
HbA1c		√			*	*
Urine ACR (Alb/Cre Ratio)		√			*	*
Hepatitis B s Ag & Ab			√	√	*	*
Syphilis (RPR)-TPHA if RPR +ve			√	√	*	*
Rheumatoid Factor			√	√	*	*
TSH			√	√	*	*
Anti-HAV IgG				√	*	*
HIV I&II Ab Screening				√	*	*
AFP				√	*	*
CEA				√	*	*

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TAG ON TEST

* Anti-HAV IgG
* HIV I&II Ab Sceening
* Hepatitis C Ab
* Hepatitis B s Ag & Ab
* H. Pylori Ab IgG

* CEA
* AFP
* PSA
* CA 19-9
* CA 125
* CA 15-3
* EBV VCA IgA

* TSH
* FT4
* FT3

* Urine ACR
* CRP ultra sensitive
* HbA1c
*
*

Specimen Requirement

5ml Plain Blood
3ml EDTA Blood
2ml Flouride Blood
20ml Urine

NEW E50 SERIES

NEW!!

	E50	E50A	E50A+	E50C
Full Blood Picture				
Hb	√	√	√	√
RBC Indices	√	√	√	√
Platelet	√	√	√	√
WBC & 5 Parts Diff	√	√	√	√
Lipids Profile				
Total Cholesterol	√	√	√	√
Triglycerides	√	√	√	√
HDL-Cholesterol	√	√	√	√
LDL-Cholesterol	√	√	√	√
Total / HDL-Cho Ratio	√	√	√	√
Liver Function Test				
Bilirubin, Total	√	√	√	√
Total Protein	√	√	√	√
Albumin	√	√	√	√
Globulin	√	√	√	√
A/G Ratio	√	√	√	√
Alkaline Phosphatase	√	√	√	√
AST (SGOT)	√	√	√	√
ALT (SGPT)	√	√	√	√
Gamma GT	√	√	√	√
Renal Function Test				
Sodium	√	√	√	√
Potassium	√	√	√	√
Chloride	√	√	√	√
Urea	√	√	√	√
Creatinine	√	√	√	√
Uric Acid	√	√	√	√
Calcium	√	√	√	√
Phosphorus	√	√	√	√
e. Glomerular Filtration Rate	√	√	√	√
Diabetes				
Blood Glucose	√	√	√	√
Urinalysis				
Urine Chemistry	√	√	√	√
Others				
HbA1c		√	√	
Urine MicroAlb/Creat Ratio			√	
CRP ultra sensitive				√

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Specimen Requirement

3ml Plain Blood
2ml EDTA Blood
1ml Flouride Blood
10ml Urine

Promotion Periods
Aug to Dec 2020 only !

SAME DAY RESULT

*** Usual Tag ons to packages still apply*
*** TAT might be affected with certain tag ons*

Less is more

LABé
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Our intention is to provide the best possible healthcare services with collaboration with doctors at an afforadable price as well as quality lab testing.

We have established our panel connection with over 200 clinics in Johor area, therefore our services can be accessible more efficiently, and our target will be working towards with more medical centres throughout other states in Malaysia.

About 5 years ago at the time where we just started as a very tiny small laboratory, we were very fortunate at that time we gained support from multinational medical equipment suppliers with new technologies, and we jump on the bandwagon and roll with them.

Along the way, when we grow further, we keep doing research with our expertise from multinational medical suppliers on how to further improve our testing methodology, and we as well send our medical lab scientist for further training and courses to keep updated in current technology.

We do really appreciate the support from doctors and medical practioners, we hope to have long term working relationship with you and grow together in the bright future.

Good Day! Thank You for being a client of Lab E Express…

Established since November 2015, this medical laboratory was being setup with passion and desire to cater for better service efficiency and quality lab test results.

We have built up an effective and efficient quality management system as well as implementing good laboratory practices. Therefore, we started our lab in participation with external quality assurance services on top of our routine internal quality control.

Besides, we are proud to have our internal technical consultant which certified from the board registry of American Society for Clinical Pathology as well as experienced in Westgard QC through Mayo School of Health Sciences in Clinical Laboratory Science Program.

We will be happier to serve you in a better way in the sense of continuous improvement; therefore we would appreciate your feedback in relation to our services.

We are looking forward into a long term and fruitful business relationship with you.

The Management of Lab E Express Sdn Bhd

Enrich Life Inspired By Service Quality

GENERAL SPECIMEN COLLECTION GUIDELINES

Instructions for specimen collection and preparation including specific specimen type and volume requirements for a particular test or profile test can be found in this content of service catalogue or by calling our lab office for further inquiry.

The quality of test result depends upon proper collection, preparation, transport of the specimen, as well as how soon it reaches the laboratory.

Specimen Labelling

Lab E adheres to established guidelines for proper identification of patient specimens. Each specimen must be properly labelled with the same patient information present on the accompanying request form. The referring clinics will be notified when a name discrepancy is identified, and this may result in test cancellation. **All specimen labels must have both the patient's first and last name as well as a second identifier such as the patient's identity card number or birth date.** Unlabelled, mislabelled, and under-labelled (only 1-identifier) samples may be rejected. To ensure patient safety, use at least two patient identifiers on every specimen.

Supplies

Supplies associated with the collection, transportation and result reporting for specimens assayed by Lab E are provided at no charge. A comprehensive supply order form is available for convenience. Supplies may be requested by faxing the order

form directly to Lab E or by calling Lab E office, alternatively you may pass the supplies request form to our courier despatch during their routine to your clinic.

Courier Service

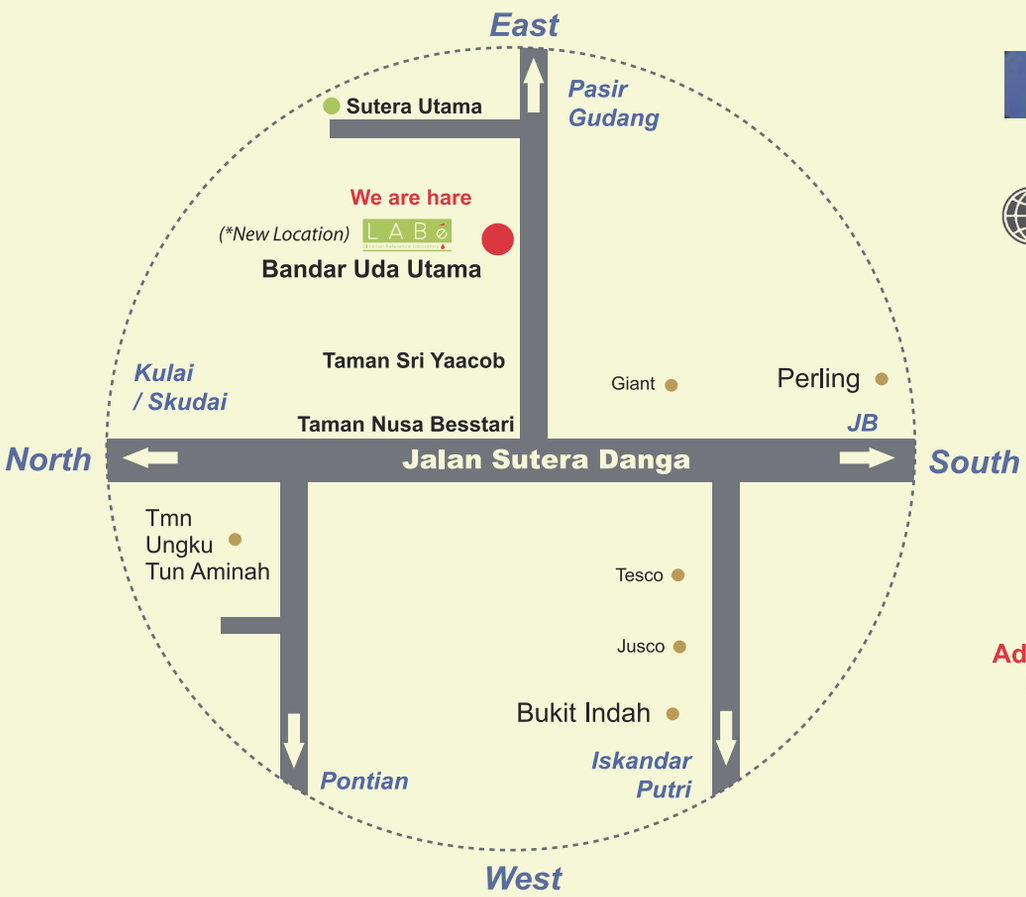
Lab E has a courier delivery system in place for established clients within our geographic service area. Clients may call our Lab E office to schedule a routine or STAT pick-up from their facility. Before specimens are bagged for pickup, they should be checked to be sure that all laboratory request forms are completely filled up, specimen tubes and containers are being properly labelled and that each specimen is tightly sealed and properly packaged for safe delivery.

General Specimen Collection Tubes

Type	Description
Plain *(Gold Cap)*	For serum determinations in chemistry as well as routine diagnostic testing of serum for infectious disease. Tube inversions ensure mixing of clot activator with blood.
EDTA *(Lavender Cap)*	K_2EDTA for whole blood hematology determinations as well as routine immunohematology testing. Tube inversions ensure mixing of anticoagulant (EDTA) with blood to prevent clotting.
Fluoride *(Gray Cap)*	For glucose determinations. Oxalate and EDTA anticoagulants will give plasma samples. Sodium fluoride is the antiglycolytic agent. Tube inversions ensure proper mixing of additive with blood.
Coagulation Test Tube *(Blue cap)*	According to the NCCLS guidelines, the proportion of blood to anticoagulant should be a ratio of 9:1. Sodium citrate is the only acceptable anticoagulant for coagulation studies. Kindly to adhere this guideline to fill up blood

Lab E's Vision is to build recognition through good service and quality based orientation.

We do not compromise on putting our effort to provide cost effective with good quality yet accurate results.



Lab E Express Sdn Bhd

www.lab-e.my

(1156548-M)

Lab E Express Sdn Bhd

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Email : info@lab-e.com.my

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Effective: 4 Nov 2018
(Shifted from previous location at Taman Nusa Bestari & New Tel Number as well)

A Proud Member of Business Network International